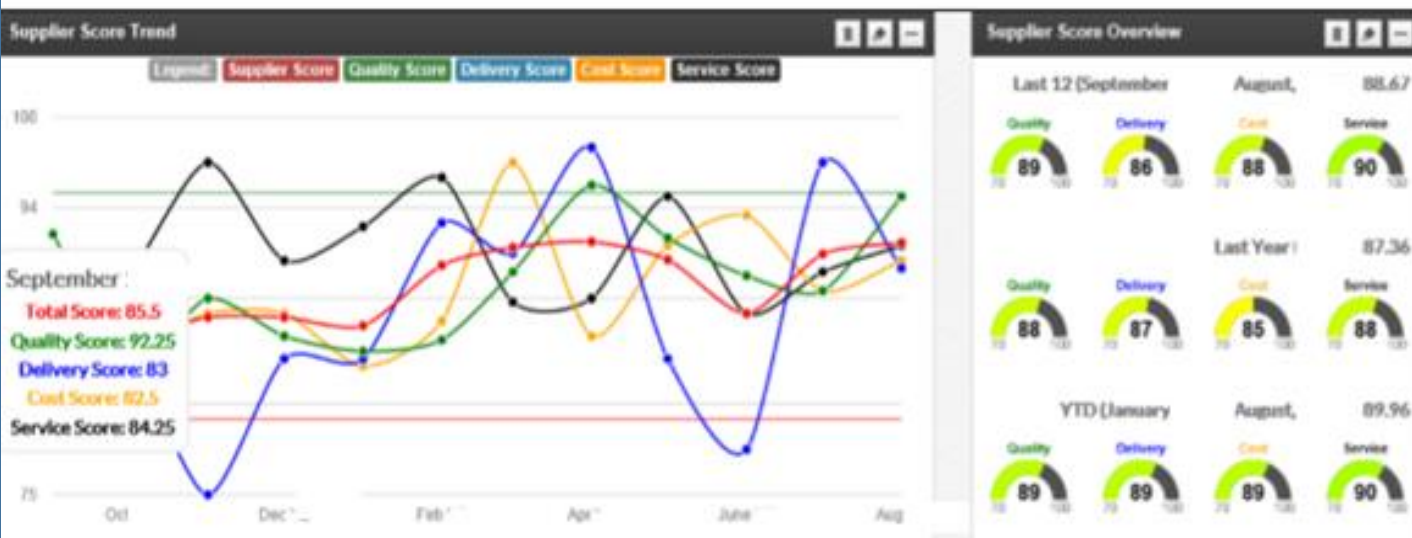# Enterprise Plus
Supplier Collaboration Portal

Linking Supply Chain Management to Quality Management

Tools to enable better collaboration between a manufacturer and it's suppliers. Suppliers can now automate routine supply chain execution transactions such as purchase orders, ship notices and commercial invoices. System pricing is dependent on the number of concurrent users needed. Software may be installed on your servers or hosted (SaaS) by HGI.

Evaluate and control Supplier Performance on a real time 24/7/365 basis - Communicate the application of consistent and objective metrics to supplier products, including quantitative; as well as, qualitative assessment - Determine supplier best practices - Collect, evaluate and assess supplier recommendations for incremental performance improvement - Expect creative and innovative supplier recommendations for new products or major product improvements.

The HQMS Supplier Collaboration Portal provides both the supplier and buyer a single, shared view of data enabling the two parties to collaborate on corrective actions to improve overall supply chain performance and dispute resolution.

As business process re-engineering occurs, new and improved forecasting, purchasing, labeling, shipping and invoicing procedures are introduced. Portals provide an online resource for buyers to communicate changes to contact details, routing guides and business processes to the supplier community. You will reduce cycle time, work more efficiently and provide better customer service.

Supplier Collaboration Portal

Enterprise Plus with Supplier Collaboration Portal

Multi-browser Compatibility: HQMS is HTML5-compliant and works with all modern web browsers including those on tablets and cell phones.

Supplier Portal Access: Authorized supplier personnel are easily and securely signed-up and allowed access to HGI's Supplier Collaboration Portal. It provides a direct and immediate communication link with suppliers' employees so they can rapidly respond and correct or replace non-conforming materials and reimburse your organization for appropriate expenses.

Issue Management: The Supplier Collaboration Portal has modules for Supplier Corrective Action Request, Material Non-Conformance and Audits, allowing authorized and responsible personnel to document problems found with supplier parts/components.

Supplier Collaboration Modules

Receipts & Receiving Inspection: Receiving Inspection offers configurable AQL tables and provides an industry-standard workflow to accept or reject received materials. SCAR and MNC records can be created instantly to track inspection failures to resolution.

SCAR (Supplier Corrective Action Request): Records in HQMS provide a means to assign corrective actions to suppliers. The supplier will provide you with their root cause, solution, and evidence. This module works best with HQMS Enterprise Plus and its Supplier Portal.

First Part Approval / PPAP / New Parts: HQMS and the Collaboration Portal track the FPA/PPAP processes to ensure complete compliance with expected deliverables. Once the process has been completed and approved, the new/changed part is added to the approved parts list.

Purchase Order: Users can create Purchase Order records within HQMS to procure materials from a supplier. Users can add a supplier from the Supplier Records module and materials from the Parts Records module.

Debit Memo: Records in HQMS provide a means to help facilitate vendor chargebacks. Users cannot create stand-alone debit memo records - they can initiate one record within each Material Nonconformance record.

Supplier Action: The Supplier Action module is used to document actions taken relating to a supplier. For example, these could be the actions taken in response to an issue or event that has occurred regarding receipt of nonconforming raw materials or an incorrect shipment of product.

Supplier Scorecard: HQMS generates supplier scorecard records automatically - one scorecard per supplier per month. Users cannot create them.

Supplier Auditing: Manufacturers can define a standard "Supplier Audit", including specific performance metrics to execute against all suppliers. It allows for additional specialized, multi-dimensional metrics for suppliers critical to your operation.

Supplier Deviation Change Request: This module is for documenting nonconforming or substitute parts. A supplier can initiate the deviation record on their own. HQMS will notify the relevant parties via email - based on Supplier Portal configuration and HQMS business rules.