SINGLE SIGN ON (SSO)

CONCURRENT USERS PRICING

CAPEX & OPEX PRICING

CUSTOMIZATION AVAILABLE
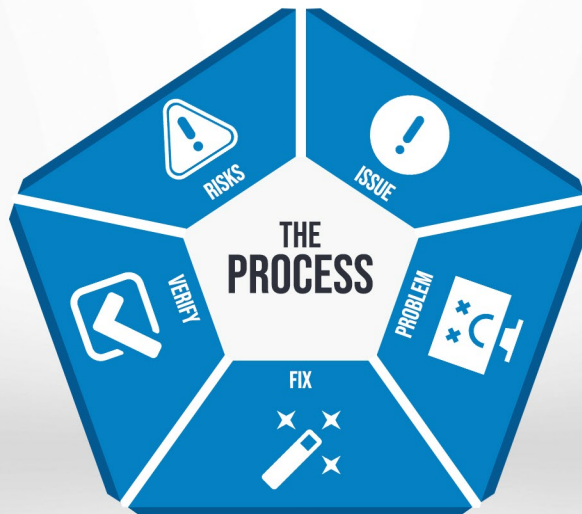
WORKFLOWS

EMAIL NOTIFICATIONS

ELECTRONIC SIGNATURES

SECURITY

SCALABLE

A fully closed loop corrective action processes to reduce product recalls, product variability, and manufacturing non-conformances. Quickly and easily streamline all error-related processes with an **electronic issue management system** that will provide effective data to detect early warnings and visibility across the entire value chain to quickly identify trends and **take immediate action**.

THE PROCESS

RISKS — ISSUE — PROBLEM — FIX — VERIFY

REDUCE COSTS - ANALYZE TRENDS - IMPROVE PROCESS

PROBLEM

Incorrect assumptions often lead to the growth and repetition of costly problems, like:
- **They said they fixed it, so we assumed they did**
- **An effective solution must have been found**
- **The spreadsheets are getting out of control**

SOLUTION

Supports multiple CAR processes including CAPA, 8D, Root Cause Analysis, Opportunity for Improvement (OFI), Management Action, Risk Assessment, Root Cause Analysis (DMAIC).
Track the entire C/A workflow: From problem identification, to assigning action responsibility, delegation of tasks, verification of completion and follow up effectiveness check.
Stay on top of things from start to finish. Dashboard display of corrective actions assigned to you and your employees.

REQUEST A DEMO

HQMS

On-Premise or Cloud

- MULTI-BROWSER
- ANY TIME
- ANY DEVICE
- CONFIGURE FORMS
- CONFIGURE REPORTS
- CONFIGURE LABELS
- CONFIGURE AUTO NUMBERING
- ANALYTICS
- EXPORTING
- INTEGRATION

REQUEST A DEMO

Corrective Action

BENEFITS

Eliminate the hassles: with the entire Corrective Action process and thereby allowing more time to be spent on the audits and follow up and less time on reporting.

Shorten the Resolution Time: with oversight to ensure that problems are taken care of in a timely manner, correct solutions are applied, action tasks are complete, and prevention is successfully leveraged.

Response and Accountability for Continuous Improvement: with email notification, reporting and analytics by individual, location, and more.

80% WASTE REDUCTION (LEAN)

80% VARIATION REDUCTION (6 SIGMA)

Harrington Group International has developed a comprehensive set of management and technical processes based on industry quality standards. The consistency achieved throughout the application of these processes provides the foundation for predictable performance and a reputation for delivering high quality products, on time, and on budget.

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